

Job Title: Professional Development & Business Skills Trainer **Reports To:** Director / Program Coordinator, Training Institute

Department: Training Institute

Location: State Center Community College District - Herndon Campus or designated training site

Employment Type: Part-Time / Hourly (Not to Exceed)

Wage Rate: \$50.28-\$74.36 per hour (Trainer Level V–IX, depending on experience and qualifications)

POSITION SUMMARY:

The State Center Community College District's **Training Institute** is seeking dynamic and experienced **Professional Development & Business Skills Trainers** to deliver high-quality instruction in business, office administration, human resources, accounting applications, and workplace professional skills. Trainers may teach across a variety of programs based on qualifications and expertise, including **Administrative Assistant, Human Resource Assistant, QuickBooks Accounting Clerk**, and **Professional Development** courses (e.g., Customer Service Academy, Effective Business Writing for Professionals, or Essentials of Supervision & Leadership).

These courses serve business professionals, job seekers, and incumbent workers through both public and contract education offerings. The ideal candidate will have a minimum of four years of relevant experience in business, management, human resources, accounting, or adult education and demonstrate strong instructional and facilitation skills. Trainer level (V–IX) will be assigned based on experience, credentials, and instructional capability.

KEY RESPONSIBILITIES:

Instructional Delivery

- Facilitate engaging and interactive workshops and courses in one or more of the following areas:
 - Workplace Soft Skills: Emotional Intelligence, Social Intelligence, Time Management, Communication Skills, Teamwork
 - Business & Management: Effective Business Writing, Customer Service Academy, Essentials of Supervision & Leadership
 - Workplace Readiness & Compliance: Career Readiness, Employment Readiness, Sexual Harassment Prevention, Conflict Resolution, Diversity in the Workplace
 - Human Resources Topics: Fundamentals of HR, Hiring Best Practices, Workplace Conduct
 - Office and Business Programs: Administrative Assistant, Human Resource Assistant,
 QuickBooks Accounting Clerk
- Deliver training in a variety of formats, including in-person, hybrid, and virtual sessions.
- Customize or contextualize content to meet the needs of contract education clients, such as local businesses, nonprofit organizations, and public agencies.

Curriculum & Material Preparation

- Utilize **Training Institute developed lesson plans, presentations, participant guides, and instructional materials** to ensure consistency and alignment with program objectives.
- Incorporate **real-world examples, case studies, and practical scenarios** into lessons to reinforce learning and help participants apply concepts in workplace settings.
- Adapt instructional approaches as needed to address the specific goals of public workshops or customized contract training sessions.

 Provide input to the Training Institute on potential updates or enhancements to course content to ensure relevance and accuracy.

Student Engagement & Evaluation

- Foster an inclusive, professional, and supportive learning environment for adult learners from diverse backgrounds.
- Assess student progress through participation, activities, quizzes, and skill demonstrations.
- Provide constructive feedback and guidance to promote skill mastery and workplace application.

Client & Program Support

- Collaborate with Training Institute staff on scheduling, logistics, and evaluation of both public and customized courses.
- Represent the Training Institute professionally when working with employers, agencies, and community partners.
- Contribute to quality assurance and program improvement through course evaluations and feedback.

MINIMUM QUALIFICATIONS:

- **Experience:** Minimum **4 years** of relevant professional experience in business, human resources, management, training, accounting, or adult education.
- **Education:** Bachelor's degree in Business, Communication, Human Resources, Accounting, Education, or a related field preferred. Equivalent work experience may be considered.
- Certifications (Preferred but not required):
 - o SHRM-CP/SCP, PHR/SPHR, CPTD (ATD), or equivalent HR/training certification
 - o QuickBooks ProAdvisor or equivalent accounting software certification
 - Instructional design or facilitation certifications (e.g., DDI, AchieveGlobal, FranklinCovey, DISC)
- **Instructional Experience:** Prior teaching, training, coaching, or adult education experience strongly preferred.
- **Technology Skills:** Proficiency in PowerPoint, Zoom, MS Teams, and basic learning management systems.

REQUIRED SKILLS AND ABILITIES:

- Comprehensive understanding of professional and workplace competencies.
- Strong presentation and facilitation skills for both small and large groups.
- Ability to adapt instructional style to meet diverse learning needs.
- Excellent interpersonal skills and commitment to student success.
- Ability to manage instructional time effectively and maintain a professional learning environment.

OTHER REQUIREMENTS:

- Must be available for flexible scheduling, including evening, weekend, or off-site classes.
- Must pass a background check in accordance with SCCCD policies.
- Must maintain professional conduct and confidentiality in all instructional and client interactions.

TRAINER LEVEL PLACEMENT (V-IX):

Trainer level and hourly rate will be determined based on:

- Years of professional and instructional experience.
- Breadth of subject matter expertise across multiple instructional areas
- Industry-recognized certifications and training credentials
- Demonstrated instructional effectiveness and participant engagement

TO APPLY:

The **Training Institute accepts applications continuously** to maintain a pool of qualified professional development and business skills trainers. Candidates who meet the minimum qualifications, evaluated on their submitted resume and cover letter, will be **selected for an interview** and will be asked to deliver a short teaching demonstration.

We also welcome applications from candidates with expertise in **new or emerging areas of professional development** not currently offered by the Training Institute.

Submit the following to:

- <u>frank.nunez@scccd.edu</u>
- sonia.guerrero@scccd.edu

Required application materials:

- Resume
- **Cover letter** detailing your relevant experience, subject-matter expertise, and the specific classes or topics you are qualified to teach
- Applicable certifications or credentials (if available)